



Dear Guests,

On behalf of the Greene Family, Management and our entire staff, we would like to welcome you to the Greenhills Family Run Hotel. We are delighted that you have chosen to stay with us and look forward to providing you with a memorable experience.

The Greenhills family run hotel opened its doors in early 1969. The Greene family pride themselves with continuous good service, to make your stay a home away from home.

If you need anything during your stay our staff will be pleased to assist you – morning, noon and night! Just dial 0 at any time and one of our front desk team will be at your service.

We sincerely thank you for choosing the Greenhills Hotel and hope that you have a comfortable and pleasant stay.

Warmly,

Daphne Greene

General Manager

Greenhills Hotel



- A -

Accommodation Services – Dial “0”

Accommodation Staff will be pleased to provide any of the following items on request for your additional comfort:

- Additional blankets
- Pillows
- Towels
- Cots
- Ironing materials
- Toiletries

ATM

The closest ATM is located in the Circle K service station, five minute walk from the hotel.

- B -

Babysitting

Please call Reception on “0” before 12 noon to reserve a babysitting service.

Bryan’s Bar - Café

Bryan’s Bar – Café is located directly opposite the reception on the ground floor. It is open daily from 11:30am until late.

- Full Carvery Menu Available

Monday to Friday: 12.00pm – 2.30pm

Saturdays: 12.00pm – 3.00pm

Sundays: 12.00pm – 3.30pm

- Bar Food Menu served from 2.30pm until 9.30pm daily.

Baggage/Porterage

Please call Reception “0” for assistance with luggage.



Banks

Banking facilities are available locally between 10.00am – 5.00pm on Mondays and 10.00am – 4.00pm Tuesday to Friday. Directions are available from Reception.

Breakfast

Breakfast is served Monday to Sunday in our restaurant Hugh's on the Green.

- Monday – Friday: 7:30am to 11:30am
- Sundays & Bank Holidays: 8:00am to 11:30am

- C -

Car Parking

The Hotel Car Park is complimentary to all guests.

Car Ferries

- Stena Lines Reservations & Enquiries: www.stenaline.ie or (01) 2047777
- Irish Ferries: www.Irishferries.com or (01) 6610511

Car Rental

- Avis Car Rental (Shannon): (061) 471094
- Budget Car Hire: (061) 471361
- Enterprise: (061) 319200

For Further assistance contact Reception on "0"

Check In / Checkout

Check In time is from 2.00pm and Checkout time is 12.00 noon. This may be extended by prior arrangement by contacting Reception.



Church Services

Please contact Reception for a list of local services

Chemist / Pharmacy

Lloyds Pharmacy is located in Jetland Shopping Centre, Ennis Road. Just 10 minute walk from the Hotel.

Cinema

Cinema timetable is available at reception.

Credit Cards

All major credit/debit cards are accepted in the hotel: Visa, Maestro & MasterCard.

Conference Facilities

The Greenhills Hotel offers an extensive range of Conference and Banqueting Facilities. Should you have an occasion or event in mind, please contact Reception on "0" and our Duty Manager will be delighted to show you around.

- D -

Doctor/Dentist

If you require medical attention please contact Reception on "0" who will arrange a doctor for you.

Dry Cleaning/Laundry

Same day service is available if laundry is collected before 9.00am.

The laundry will be returned by 6.00pm.

The laundry bag is located in the table drawer.

Laundry service is available Monday-Saturday. Closed on Sunday and Bank Holidays

Please contact reception for collection of laundry dial "0"

Dietary Requirements

If you have any special requirements please contact the manager on duty who will be happy to assist.



Dietary Requirements

If you have any special requirements please contact the manger on duty who will be happy to assist.9

Directions

Please contact reception for directions to local attractions.

Disabled Car Parking

Disabled car parking spaces are available to the front of the hotel. Should you require any assistance please contact reception.

- E -

Electric Voltage

Electricity Supply information:

Voltage Frequency Plug/Socket

Ireland & UK: 230v 50hz 3 Square pins

Most of Europe: 230v 50hz 2 round pins

USA: 120v 60hz 2 prongs

- F -

Fax/Messages

For faxing, photocopies and messaging services please contact reception and they will take care of all arrangements.



Fire Safety

For your own safety and comfort Greenhills Hotel has an automatic fire detection system with smoke detectors and fire alarms.

In the unlikely event you hear the fire alarm, please follow these steps:

- Leave the building by the nearest exit as indicated on your floor plan, located behind your guest room door and proceed to the guest assembly point located at the right of the main entrance of Greenhills Hotel when leaving hotel.
- When leaving your room, close the door behind you, do not use the elevator and do not take your belongings.
- In the unlikely event you discover a fire, please raise the alarm by breaking the glass of the nearest fire call point.

- G -

Gift Vouchers

Gift vouchers for Greenhills Hotel & Leisure Centre are available to purchase at reception.

GPS Co-Ordinates

For Satellite Navigation: Latitude: 52.673611 Longitude: -8.6704659

Golf

- Barbara Hackett Golf Professional 086 811 6255
- Limerick Golf Club (061) 415 146
- Rathbane Golf Course (061) 313 655
- Ballyneety Golf Club (061) 351 881



- H -

Hair Dryers

Hair dryers are available in all guest bedrooms and are located in the desk drawers.

Heating

The heat is set on a timer system. It's our mission to provide the correct temperature in your room. Should you experience any difficulties, please contact reception on '0'.

- | -

Ice

Should you require ice in your room it can be obtained from Bryan's Bar.

Internet Access

Complimentary Wireless Broadband Access is available throughout our hotel. Simply search for available wireless networks and connect to the Greenhills hotel network. No password required.



- L -

The Greenhills Leisure Club has been operating now for over 20 years. Being a family owned and operated business, our goal is to offer something for everyone in the family. As a resident you can enjoy a host of facilities and services whether it be a relaxing swim in our pool, a reinvigorating visit to our sauna, steam room or jacuzzi. INSERT INFO calorie burning workout or fitness class.

Children U16 are welcome to use the facility during the following hours

Opening Hours

Mon-Thurs: 8.30am to 7.30pm

Fri.9.30am to 7.30pm

Sat/Sun: 8.30am to 7.30pm

Bank Holidays: 8.30am to 7.30pm

Children Hours

Children U16 can use the Swimming Pool only. Children U16 MUST be accompanied by an adult at all times while using the facility.

(RESIDENTS MUST BRING TOWELS FROM THEIR ROOM WHEN USING THE FACILITY AS THEY ARE NOT AVAILABLE AT THE LEISURE CLUB RECEPTION!)

The leisure club can be contacted directly on extension 195

All Leisure activities must be pre-booked .

- M -

Mail

Reception will organise your outgoing mail. Stamps are available for purchase.

Messages

Messages can be collected at reception or delivered to your room.



- N -

Newspapers

Complimentary Newspapers are available at Reception. Alternative preferences can be ordered at Reception - Dial '0'.

- R -

Restaurant

Hugh's on the Green is located on the ground floor beside Bryan's Bar.

Opening Times:

Friday & Saturday 18.00 – 21.00

For reservations please call Reception on '0'.

Room Service

For those who prefer the privacy of dining in their guestrooms, please see the menu in room.

Opening Times:

Breakfast: 8.00am – 11.00am

Lunch/Dinner:

Monday to Saturday: 2.30pm – 21.30pm

Sunday: 3.30pm – 21.00pm

Please contact Reception '0' to place your order or dial '193' for Bryan's Bar.

Please note room service supplement of €3.50 per person applies.



- S -

Smoking Policy

All our rooms are strictly non smoking. We kindly ask you to use the smoking area located in our beautiful garden behind the hotel.

For directions please don't hesitate to ask any member of staff.

Shopping

The closest shopping area is Jetland shopping centre and Tesco. There you will find supermarkets, fast food outlets, chemist, cafes and more. On leaving the hotel turn left for Jetland shopping centre or right for Tesco Superstore.

For any further directions please contact reception on '0'.

- T -

Taxis

Please contact reception on '0' to book taxis.

Telephone

- To call another guest dial the room number for connection.
- Local Calls
Dial "9" for an outside line and the telephone number.
- Long Distance Calls
Dial "9", the country code, the telephone number e.g. for calls to Britain, dial "9" — 0044 — area code and number. Calls will be charged directly to your room.
- Country Codes

Hong Kong 00852	Italy 0039	Spain 0034	Australia 0061
Hungary 0036	Norway 0047	South Africa 0027	Austria 0043
Hawaii 00108	Denmark 0045	Sweden 0046	Belgium 0032
Canada 0032	Japan 0081	Switzerland 0041	Finland 00358
Iceland 00354	Poland 0048	USA 001	Luxembourg 0081
Canary Islands 0034	Portugal 00351	UK 0044	France 0033
Mexico 0052	Germany 0049	Netherlands 0031	Greece 0030



Television Channels

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|-------------------|---------------------------|
| 1. Hotel Channel | 9. BBC 2 |
| 2. Radio 2FM | 10. UTV |
| 3. RTE 1 | 11. Channel 4 |
| 4. RTE 2 | 12. ITV 2 |
| 5. Virgin Media 1 | 13. ITV 3 |
| 6. TG 4 | 14. E4 |
| 7.3E | 15. CBeebies Kids Channel |
| 8. BBC 1 | 16. Sky News |



Limerick Top 10 Tourist Attractions

- King John's Castle
- St. Mary's Cathedral
- St. John's Square and Cathedral
- Limerick City Gallery of Art
- People's Park
- Lough Gur Prehistoric Site
- Adare & Adare Manor
- Foynes Flying Boat Museum
- Bunratty Castle and Folk park



10 Free Things To Do in Limerick

1. Visit the Hunt Museum on a Sunday

The Hunt Museum Limerick

The Hunt Museum is a must see for both tourists and locals! It exhibits one of Ireland's greatest private collections of art and antiquities, dating from the Neolithic to the 20th Century, including works by Renoir, Picasso and Yeats. Entry is free every Sunday.

2. Picnic in the Park

People's Park Limerick

Limerick has no shortage of parks and green spaces, and the People's Park in the city centre is the perfect spot for a picnic!

With the hustle and bustle of the city just beyond the tree-lined fences, the park is a charming place to spend a day featuring a playground and wonderful display of flowers during the summer.

3. Limerick City Gallery of Art

Limerick City Gallery of Art

After your picnic in the park make sure to visit Limerick City Gallery of Art (LCGA), one of the leading contemporary art galleries in Ireland, conveniently located in the historic Carnegie Building in the People's Park. Built in the 19th century, Georgian styled Pery Square, the Gallery is almost 70 years old, open since 1948.

The Gallery is home to an important collection of Irish 18th to 21st-century art in all media, amounting to over 831 works. It's also one of the many venues for EVA International 2016, Ireland's biennial of contemporary art, running until 17th July 2016. Open seven days a week and admission is free.



4. Explore Magical Lough Gur

Lough Gur is a magical and mysterious place that is rich in folklore along with a wealth of archaeology and history dating back to the Stone Age times. Enjoy the rural unspoilt beauty by taking a walk along the lake or simply sit back and enjoy the view,

5. Take in a Trad Session!

Dolans Limerick

Popular music venue, pub and restaurant, Dolans hosts free traditional music sessions seven nights a week!

Dolans is synonymous in Limerick and beyond for its charm, Irish hospitality, incredible atmosphere, great pint, delicious food and Irish music & dancing sessions! Trad sessions kick off at 9pm nightly (Sat/Sun 9.30).

The Locke Bar

Every evening, from 9-11pm, traditional Irish musicians and dancers strike up a session at the Locke Bar and get the 'craic' started for the Big Limerick Seisiún! You can treat yourself to delicious food while soaking up the lively atmosphere of the Seisiún!

6. Browse through the stalls at the Milk Market

Limerick Milk Market

Discover the best of local, fresh produce at the Limerick Milk Market - a haven for foodies!

With a guaranteed lively atmosphere on a Saturday morning, the market boasts a variety of stallholders selling produce from great farmhouse cheeses and chutneys, just-caught fish and artisan meats, organic fruit and vegetables, to delicious healthy bread and fresh pressed juices!

The Limerick Milk Market is open Fridays, Saturdays and Sundays.



7. Impress your online followers with a Treaty Stone pic

Learn about Limerick's history with a visit to The Treaty Stone, dating back to the 1600s. It's the perfect spot for a selfie with the Stone!

The Treaty Stone is the rock that the Treaty of Limerick was signed in 1691, marking the surrender of the city to William of Orange.

8. Find a fairy!

Curraghchase Fairy Trail

Shhhhhh... don't say a word but hidden deep within Limerick's leafy woodlands, gardens and forests you'll discover a secret world filled with magical fairies.

Children will love exploring these enchanting outdoor fairy trails located throughout Limerick. The magic begins here.

9. Take a scenic riverside walk

Clancy's Strand Limerick

The Three Bridges walk begins at Arthur's Quay Park and follows a stunning 3.6km route along the banks of the River Shannon passing some of Limerick's most iconic landmarks along the way.

10. Uncover Limerick's history at Limerick Museum

Limerick Museum

Limerick Museum's collection illustrates the history of Limerick and its people.

The story of Limerick city and county is presented through the museum's objects, from Stone Age axes to medieval coins, from the civic sword of Queen Elizabeth I to medals presented to veterans of the 1916 Rising.

The museum is open Monday - Friday from 10am-5pm (closed for lunch 1pm-2pm) and admission is free.

